



MINUTES OF MEETING OF THE GRIEVANCE REDRESSAL COMMITTEE



No: RIC/PO/1725 /24

Dated: 13 /12/ 20 24

A grievance meeting for annual tender of repair & maintenance of Plant & Machinery for the financial year 2024-25 was held on 07.12.2024 at 10:00 am in the conference room of RIC, Rawalpindi which comprised all members of Grievance Redressal Committee RIC Rawalpindi. Attendance sheet are attached herewith.

Grievances of following firms were presented before the committee.

1. M/s Total Technologies (Pvt) Ltd.
2. M/s Vertex Medical (Pvt) Ltd.
3. M/s Radiant Medical (Pvt) Ltd.

The representatives of above mentioned firms were called one by one & heard in person by the grievance committee and following rejected items were discussed. The proceedings of the grievance committee are recorded as under.

1. M/s Total Technologies (Pvt) Ltd.

The appeal of M/s Total Technologies (Pvt) Ltd was discussed with the members of the Technical Advisory Committee and the record of Technical Advisory Committee was reviewed and it was found that the firm did not obtain qualifying marks due to a shortage of the following documents, as outlined in the evaluation criteria:

- Bidders' Past Performance (for the last year).

The Chairman of the Grievance Committee was informed by the members of the Technical Evaluation Committee (TEC) that the items quoted by M/s Total Technology in serial numbers 104, 105, and 106 were rejected due to incorrect quotations. The Chairman of the Grievance Committee then asked the firm's representative to explain this matter. In response, Mr. Maan requested to withdraw his grievance concerning the three products mentioned.

Additionally, to ensure fair competition, the members of the Grievance Committee offered the firm an opportunity to resubmit the missing documents, which the firm provided during the meeting.

DECISION:-

Therefore the grievance of M/s Total Technology is accepted and firm is responsive for selected items.

2. M/s Vertex Medical (Pvt) Ltd.

Mr. Irfan Akram, the representative of the firm, attended the meeting. However, the firm was not responsive due to a shortage of the following documents, as outlined in the evaluation criteria as well as rejected of all quoted items:

- Bidders' Past Performance (for the last year).
- Last year audited balance sheet.

T#	Name of item	Decision
38	Connection pipe for dosing pump.	Rejected
39	Chemical tank for level sensor.	Rejected
40	Air filter.	Rejected

DECISION

Therefore the grievance of M/s Vertex Medical (Pvt) Ltd is not accepted and firm is non-responsive.

3. M/s Radiant Medical (Pvt) Ltd.

Mr. Khalid, the representative of the firm, attended the meeting. However, the firm was not responsive due to non fulfillment of document at Sr. No 2 &3 of general clause as well as a shortage of the following documents, as outlined in the evaluation criteria:

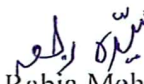
- Bidders' Past Performance (for the last year).
- Last year audited balance sheet.


In light of this, the Grievance Committee has provided the firm with an opportunity to resubmit the document for healthy competition and to make procurement efficient and economical.

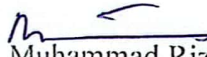
DECISION


Therefore, the grievance filed by M/s Radiant Medical (Pvt) Ltd is rejected and the firm is non-responsive for selected item.

Mr. Sohaib Hassan
Account Officer
(Member)


Dr. Syed Rabia Mehmood
Asst Prof. of Cardiac Surgery
(Member)


Dr. Atif Nazir
Asst Prof. of Cardiology
(Member)


Dr. Muhammad Rizwan
AMS (Admin)
(Member)


Dr. Javed Iqbal
Professor of Cardiac Surgery
(Chairman)